

## City Greens Rewards App/Online Ordering: Privacy Policy

Effective Date: November 2023

Thank you for choosing to use the City Greens Rewards App ("the App"). At City Greens, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and safeguard your data when you use our App. By downloading and using the App, you agree to the terms and practices described in this Privacy Policy.

### 1. Information We Collect

We may collect the following types of information when you use our App:

- Personal Information: We may collect your name, email address, phone number, and other information you provide during account registration or when you make a purchase through the App.
- Transaction Information: We collect information related to your purchases, including order history, payment information, and delivery preferences.
- Location Information: With your consent, we may collect your device's location information to provide relevant services, such as finding nearby City Greens restaurants, coordinating delivery and offering location-based promotions.
- Usage Information: We may collect information about how you interact with the App, including the pages you visit, your browsing history, and the features you use.

### 2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide and improve our services, including processing orders, managing your rewards account, and enhancing your overall App experience.
- To communicate with you about your orders, promotions, and updates related to the App.
- To personalize your experience by providing tailored recommendations, offers, and content.
- To analyze and enhance the performance of our App, troubleshoot issues, and ensure its security.
- To comply with legal requirements and enforce our policies.

### 3. Sharing Your Information

We may share your information with third parties under the following circumstances:

- Service Providers: We may share your information with trusted service providers who assist us in delivering our services, such as payment processors, delivery partners, and marketing agencies.
- Legal Compliance: We may disclose your information to comply with legal obligations or respond to law enforcement requests.
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new entity.

### 4. Your Choices

You have certain rights and choices regarding your personal information:

- You can access and update your personal information through the App settings.
- You can opt-out of receiving promotional emails by following the unsubscribe instructions included in those emails.
- You can adjust your location settings on your device to control the collection of location information.

### 5. Security

We take reasonable measures to protect your personal information. However, no method of data transmission over the internet or electronic storage is completely secure. We cannot guarantee the security of your data. Please recognize that protecting your personal information is also your responsibility. Accordingly, we strongly recommend that you choose unique passwords that are not reused across other apps or websites, and otherwise take precautions when communicating your personal information on the internet. If you know or have reason to believe that your User Account credentials have been lost, stolen, misappropriated, or otherwise compromised or in case of any actual or suspected unauthorized use of your User Account, please contact us following the instructions in the "Contact Us" section below.

### 6. Changes to this Privacy Policy

We may update this Privacy Policy periodically. We will notify you of any material changes by posting the updated policy in the App or through other means.

### 7. Contact Us

If you have any questions, concerns, or requests regarding your personal information or this Privacy Policy, please contact us at [whatsup@eatcitygreens.com](mailto:whatsup@eatcitygreens.com).

By using the City Greens Rewards App, you agree to the terms and practices described in this Privacy Policy. We appreciate your trust in us and are committed to safeguarding your privacy and providing you with an excellent dining experience.